

**PILGRIMAGE TO ROME & ASSISI**

Thank you for your request for information on our parish pilgrimage to Rome and Assisi. The programme (subject to change) is as follows:

- Thu 27** Depart Manchester Airport (Terminal 2) on *Jet2* Boeing 737 flight **LS791** at 07.15 to Rome. A meal is served in-flight. Arrival Rome Fiumicino Airport at 11.10 and onward transfer by coach to the **Hotel Lancelot**. Lunch, Afternoon stroll to the Basilica of **Saint John Lateran** (the cathedral church of Rome) for Mass. Late afternoon visit to the **Basilica of San Clemente** (with its 1<sup>st</sup> and 4<sup>th</sup> century levels) nearby the hotel. Dinner. Optional evening stroll around the **Colosseum** (built by the emperors Vespasian and his son Titus from AD70).
- Fri 28** Morning transfer outside of the city walls to visit the **Catacombs of San Callixtus** for a tour and Mass. Return to the hotel area where you will find many bars and cafes for lunch. Early afternoon transfer to **Saint Peter's Basilica** for a guided tour. The rest of the afternoon is free to maybe take the lift up to the roof of St Peter's and climb the 323 steps to the dome and/or explore the narrow shopping streets of the **Borgo**. Dinner. Optional evening visit to the **Trevi Fountain**.
- Sat 29** Morning stroll over the Esquiline Hill to visit the Church of **San Alfonso** (with the icon of Our Lady of Perpetual Succour) for Mass followed by a guided tour of the **Basilica of Saint Mary Major** (where the Pope's celebrated the first Mass of Christmas until 1870). Free afternoon for personal sightseeing when you may wish to visit the Vatican Museums and Sistine Chapel and/or explore the area between the Pantheon and Spanish Steps. Dinner. Optional evening stroll over the **Coelian Hill** to see **St John & Paul's** (facade from time of the English pope - Pope Adrian VI : 1154 to 1159 - and where St Paul of the Cross is buried) and **San Gregorio Magno al Celio** (from where Augustine was sent to England in 597).
- Sun 30** Morning transfer for a walk through the **Piazza Navona** and **Campo di Fiori** to the **Venerable English College** (the oldest English and Welsh institution abroad founded as a pilgrim hospice in 1362 - and where much later Fr David was a seminarian) for Community Mass. Afterwards transfer to Saint Peter's Square for the Pope's *Angelus* Blessing. Lunch. Afternoon visit to the **Basilica of St Paul's outside the Walls** (with its many English connections and also the mosaic portraits of the 266 Popes) and to join the monks for vespers. Dinner.
- Mon 01** Morning transfer to the **Hotel La Rocca** in Assisi. (A comfort stop will be made en-route at a motorway service station). Lunch. Afternoon stroll around upper Assisi with visits to the **Duomo di San Rufino** (where nearby is the house where St Clare was born) to **St Anthony's Convent** (Sisters of the Atonement) for Mass. Dinner. Optional evening stroll in the upper town below the castle.
- Tue 02** Morning walk through the town to the **Basilica of Saint Francis** for Mass near to the tomb of the saint followed by a guided tour by one of the friars. The rest of the morning is free to stroll back to the hotel for lunch. Afternoon visit by local bus to the **Basilica of Saint Mary of the Angels** for a guided tour. Pizza supper and optional evening stroll down to the main square.

**Wed 03** Morning walk to visit the **Basilica of Saint Clare** (where the cross that spoke to Francis now hangs) before a walk outside the town to the **Convent of San Damiano** (where the cross spoke to Francis and later St Clare lived) for Mass. Then by taxi up to the **Carceri Hermitage** on Mount Subasio (where Francis went on retreat). to visit the Church at **Rivotorto** (built over the place where Francis and his companions first tried to live). Return to Assisi. Free afternoon for personal sightseeing. Dinner.

**Thu 04** Early morning transfer to Rome Fiumicino Airport for the *Jet2* Boeing 737 flight **LS732** at 11.30 arriving Manchester Airport (Terminal 2) at 14.15. A meal is served in-flight.

## ACCOMMODATION

Accommodation has been booked for four nights at the **Hotel Lancelot** ([www.lancelothotel.com](http://www.lancelothotel.com)) in central Rome, a hotel which has proved very popular with parish groups. This friendly family-run, pleasant and secluded 3 star hotel provides accommodation in mainly double/twin-bedded rooms with private facilities and air-conditioning. The hotel, situated on the Coelian Hill and near to Church of San Clemente, is within easy walking distance of a great number of places of pilgrim interest and only a short ride by metro, bus or taxi from others.

In Assisi we stay at the **Hotel La Rocca** (see [www.hotelarocca.it](http://www.hotelarocca.it)). This very popular, family-run, simply furnished, but very clean two-star hotel, away from the crowds, is noted for its good simple cooking. From the hotel's terrace there is a beautiful view over the city walls and Umbrian countryside to the east of Assisi. Accommodation will be either in the hotel (which only has a few rooms) or in small adjacent annexes nearby. This is a typical Assisi custom which has helped to stop the growth of large hotels which would otherwise spoil this small city. All rooms en-suite.

## VATICAN MUSEUMS

The Vatican is probably the world's biggest museum with over 7 km of exhibits. Within the complex, there are 12 separate museums (or departments), a couple of miles of galleries, two art galleries, several papal apartments and the Sistine Chapel.

It is possible to pre-book a 2 hour timed-entry private **guided tour** which takes in the Pio-Clementino Museum (classical antiquity), the Gallery of the Candelabras, the Gallery of the Tapestries and the Gallery of the Geographical Maps (Renaissance Art), the Raphael Rooms and the Sistine Chapel. Afterwards you are free to enjoy the rest of the museum by yourself.

## FITNESS

Rome, a city built on seven hills, is best seen on foot so a reasonable level of fitness is required for sightseeing. Assisi is one big hill! Also due to the number of steps in and around the major attractions of Rome, this tour is unfortunately not suitable for those with walking difficulties.

## DATA PROTECTION

In accordance with the General Data Protection Regulation, we will only use your personal information to administer your booking and to provide the services you have requested from us. We will supply your passport details to airlines for them to meet their requirements in terms of security and border control, to hotels as required by Italian law, and to the Vatican as required for any services requested from them.

**COST** £1350 (double/twin), £1525 (single - 7 rooms), £1645 (single use of double room) per person inclusive of:

- flight Manchester/Rome return
- airport taxes and security charges
- one piece of 23 kg hold luggage
- one piece of hand luggage
- reserved seating
- (pre-bookable) in-flight meals
- 4 nights at the Hotel Lancelot in Rome
- Rome City tax (currently €4 pppn)
- continental buffet breakfast in Rome
- 3 nights at the Hotel La Rocca in Assisi
- continental breakfast in Assisi
- four lunches and seven dinners
- wine and water with main meals
- all transfers and excursions in Italy
- entry/audio charges
- Mass offerings
- tips to coach drivers/guides

The following item pre-bookable items are optional:

- formal tour of the Vatican Museums & Sistine Chapel (circa £50)

The following items are not included:

- travel insurance
- UK airport transfers
- three lunches
- entry and transport in free time
- any increases in/additional local taxes
- personal expenditure.

## HOW TO BOOK

Please complete (all sections) of the booking form and send this with your deposit (of £300 per person) to **Anthony Coles, 18 Maresfield Gardens, London NW3 5SX** (Tel: 020 7431 3414).

This flight-inclusive holiday/pilgrimage is financially protected by the ATOL (Air Travel Organisers' Licensing) scheme. When you book, you or your parish/group organiser will be supplied with an ATOL Certificate as evidence of this protection.

The balance of the cost of this pilgrimage is then due eight weeks prior to departure. All cheques made payable to: *Anthony R Coles Travel and Conferences*.

This pilgrimage is initially limited to 30 people.

## 1. Your reservation

All bookings for holiday/pilgrimages with **Anthony R Coles** (18 Maresfield Gardens, London NW3 5SX - Tel: 020 7431 3414 / arctc@btinternet.com) are made with **Aviaggi Limited** who have provided travel and related support services for **Anthony R Coles** since 1991. Your signature or that of your group organiser, on the booking form will be taken as your and your group's acceptance of these booking conditions. In these conditions, reference to 'you' means all persons named on the booking (including any individuals who are substituted or added at a later stage). Reference to 'we' are references to **Aviaggi Limited**.

## 2. Booking

A non-refundable deposit (amount as stipulated on the booking form) must be paid on making your booking. The signed booking form together with your payment must be sent to **Anthony R Coles** or to your group organiser. Once we have accepted your booking and issued a confirmation a binding contract between ourselves and the person making the booking will come into existence. We reserve the right to refuse a booking without giving any reasons. **It is a requirement that you obtain adequate travel insurance for your holiday/pilgrimage.**

## 3. Payment of the balance

The balance must be paid not later than 10 weeks before departure. If the balance is not received by us in time, we shall be entitled to cancel the booking, and retain your deposit. For bookings made within 10 weeks of departure full payment will be due immediately.

## 4. Payment by Credit /Debit Card

We accept payments by debit card, however due to the high commission charges involved, we are unable to accept payment by credit card. Corporate cards attract 1.75% fee.

## 5. Programme alteration by you

We will do our best to meet your requests to change the details of your booking which we have confirmed. If this would involve a major alteration to the confirmed arrangements such as a change in departure date or accommodation we may be liable for cancellation charges on your behalf and because of this we must reserve the right to pass any such charges onto you. Any alterations to confirmed bookings of any participants travelling with the group or deviating from the basic travel arrangements of the main group will be subject to an amendment fee of £30 per person for each amendment to the booking.

## 6. Cancellation by you

(a) All cancellations must be received by **Anthony R Coles** or by us in writing and the effective date of cancellation is the day such notice is received. On receipt of such notice the following scale of cancellation charges will be applied to the full cost.

70 days or more before departure	Deposit
69-43 days before departure	40%
42-29 days before departure	70%
28-15 days before departure	90%
14 days before departure or less	100%

(b) If a substitute is accepted by us the deposit may be transferred. We reserve the right to decline substitutions at all times.

(c) Cancellation charges of 100% will apply on airline tickets if you have to cancel or amend your booking once tickets are issued. Tickets are usually non-transferable, valid only for the flights designated and cannot be changed after issue.

(d) If group size is reduced by cancellations affecting the minimum size of the group, the tour price, any concessions and/or programme arrangements will be adjusted to reflect the new group size.

(e) If the whole tour is cancelled by the group organiser, we will normally retain all deposits

## 7. Cancellation or changes made by us

Your tour arrangements are planned many months in advance and though it is unlikely that we will have to make changes to confirmed arrangements, occasionally for reasons beyond our control or because of reduced group size some changes may be inevitable. Accordingly we reserve the right at our absolute discretion to alter itineraries, programmes, flights, hotels or to cancel the whole tour should the number of participants fall below the required minimum. Additionally, if your tour organiser/group leader is for whatever reason unable to travel with your group we reserve the right to provide a replacement of similar professional expertise or a local professional guide. Most of these changes will usually be minor changes and we will advise you or your group organiser at the earliest possible date.

**Significant changes** before departure are those which will involve changing your outbound airport (except between

London airports), resort area, time of departure or return by more than 12 hours, a lower standard of accommodation or a significant change to the original itinerary. All other changes will be treated as minor changes.

If a significant change becomes necessary we will inform you or your group organiser as soon as reasonably possible if there is time before departure and we will offer you the choice of accepting the revised arrangements or cancelling your booking and receive a prompt and full refund of all monies paid to us (within 14 days). In addition we will pay you compensation in accordance with the following scale:

Period before a significant change or cancellation Compensation per person is notified to you or your Group Organiser

<b>More than 70 days</b>	: Nil
<b>69-29 days</b>	: £20
<b>28-15 days</b>	: £35
<b>14 days or less</b>	: £50

Please note our liabilities in respect of significant changes are in all cases limited to offering you the above choices and, where applicable, the above compensation payments. We regret we cannot meet any expenses or losses you suffer as a result of any change. No compensation is payable for minor changes and do not entitle you to cancel or amend your arrangements. Please note, a flight delay does not constitute a change to confirmed travel arrangements and compensation payments are not payable for flight delays.

**Important note:** We regret we cannot accept liability or pay any compensation if we are forced to cancel or in any way change your travel arrangements due to war, riot, civil strife, strikes or other industrial dispute, terrorist activity, natural or nuclear disaster, technical problems to transport, flight delays, government action, fire, adverse weather conditions, volcanic ash clouds, epidemics and pandemics, closure of airports or ports or any other cause beyond our control or other circumstances amounting to force majeure.

## 8. Our price guarantee

We guarantee that once you have paid your deposit, the cost of your booking will not be subject to any fuel and currency surcharges but we reserve the right to increase the package price in the event of reduction in group size, the addition of new taxes such as VAT, airport or city taxes and additional passengers protection levy which may be introduced in the future.

## 9. Our liability to you

(a) We accept responsibility for ensuring that the travel services which you book with us are supplied as agreed in our proposals and that services offered reach a reasonable standard. We make all reasonable efforts to ensure that the travel services we offer are properly arranged and that organisations, services and accommodation used are reputable. We have, of course, no direct control over the provision of services to you by our suppliers but we have taken all reasonable precautions to ensure that all our suppliers of the services that are contracted to be provided do in all respects comply with the applicable safety laws and regulations of the country where they are provided.

Subject to these booking conditions, if any part of our services is not provided as promised, we will pay you appropriate compensation if we agree that this has affected the enjoyment of your tour.

(b) We accept responsibility for the acts and/or omissions of our employees, agents and suppliers (provided they were at the time carrying out work authorised by us) except where they lead to death, injury or illness. Our maximum liability in all cases shall be limited to twice the value of the price paid (excluding insurance premiums and amendment changes) by the person(s) affected in total.

(c) We accept responsibility should you or any members of your group suffer death, personal injury or illness as a result of any failures to perform or improper performance or any part of our contract with you by any of our employees, agents, suppliers or subcontractors (provided they were at the time carrying out work authorised by us) except where the failure to perform or improper performance was due to:

- your own acts and/or omissions or
- those of any group not connected with the provision of our services and which were unforeseeable or unavoidable or
- (iii) an event which either ourselves or the supplier of the services(s) in question could not have foreseen or avoided even with all due care.

Where any payment is made to you or any member of your group by us in any of the circumstances referred to in this paragraph, that person must assign to ourselves or our insurers any rights they may have to pursue any third party. That person must further agree to fully cooperate should we or our insurers wish to enforce those rights.

(d) In respect of carriage by air, sea, rail and road and the provision of accommodation our liability in all cases will be

limited in the manner provided by the relevant international convention.

(e) Should you or any member of your group suffer illness, personal injury or death through misadventures a result of activity which does not form part of your foreign inclusive travel arrangements nor part of any excursion sold through us, we shall endeavour to provide reasonable assistance. This assistance may, subject to our approval and our reasonable discretion, include financial assistance with legal expenses to enable the person concerned to take proceedings against the third party responsible provided such assistance is requested within 90 days of the date of misadventure. All assistance is provided subject to a maximum total cost to ourselves of £5,000 per booking form. In addition if the person concerned is successful in obtaining a costs order against any third party or is able to claim under any insurance policy they may have, we shall be entitled to recoup from that person the costs actually incurred by us.

## 10. Complaints and Arbitration

If you or any group member have a problem during your holiday, it is a legal requirement that you inform the relevant supplier (e.g. hotel) and our local representative or local agent as soon as possible who will endeavour to put things right. If your complaint cannot be completely resolved locally, you must obtain written confirmation from the supplier or our local representative of the complaint lodged. You must follow this up within 28 days of the end of your holiday by writing to **Aviaggi Limited** at our head office giving full details of your complaint. It is therefore a condition of this contract that you communicate any problems to the supplier of the service in question and our local representative or agent whilst in resort. If you fail to follow this simple procedure we cannot accept liability in respect to any claim. It is unlikely that you will have a complaint that cannot be settled amicably between us. However, disputes arising out of, or in connection with this contract that cannot be amicably settled, may (if you wish) be referred to Arbitration under a special scheme, which, though devised by arrangements with the Association of British Travel Agents, is administered quite independently by the Chartered Institute of Arbitrators. The scheme, details of which can be supplied by ABTA on request, provides for a simple and inexpensive method of arbitration on documents alone with restricted liability on the customer in respect of costs. The scheme does not apply to claims for an amount greater than £1,500 per person or £7,500 per booking form. Neither does it apply to claims that are solely or mainly in respect of physical injury or illness or the consequences of such injury or illness. If you elect to redress under this scheme, written notice requesting arbitration must be made within 9 months of the scheduled date of return from the tour.

## 11. Jurisdiction

This contract is made on the terms of these booking conditions which are governed by English Law and both parties shall submit to the jurisdiction of English Courts at all times.

## 12. Your financial security

(i) **Aviaggi Limited** is licensed as Air Travel Organisers by the Civil Aviation Authority ATOL No 2723. When you buy an ATOL protected flight inclusive holiday from us you will receive an ATOL Certificate. This lists the flight, accommodation and/or other services that are financially protected, where you can get information on what this means for you and who to contact if things go wrong. We will provide you with the services listed on the ATOL Certificate (or on your confirmation). In some cases, where we aren't able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable). For further information, visit the ATOL website at [www.atol.org.uk](http://www.atol.org.uk).

ii) We are also a full member of the Association of British Travel Agents which means that we have lodged a bond or other security to protect your holiday.

**Aviaggi Ltd, 141 Leighton Gardens, London NW10 3PS**

Tel: 020 8451 9548

ATOL 2723 - IATA - ABTA V3830



**HOLIDAY/PILGRIMAGE** **ROME & ASSISI : 27 APRIL to 04 MAY 2023**

TITLE (Mr/Mrs etc) \_\_\_\_\_

SURNAME\* \_\_\_\_\_

\* = as in passport

FORENAME\* \_\_\_\_\_

ADDRESS \_\_\_\_\_

\_\_\_\_\_ POSTCODE \_\_\_\_\_

EMAIL \_\_\_\_\_ TELEPHONE \_\_\_\_\_

DATE OF BIRTH Day \_\_\_\_\_ Month \_\_\_\_\_ Year \_\_\_\_\_ Day \_\_\_\_\_ Month \_\_\_\_\_ Year \_\_\_\_\_

PLACE OF BIRTH \_\_\_\_\_

NATIONALITY \_\_\_\_\_

PASSPORT No. \_\_\_\_\_

WHERE ISSUED \_\_\_\_\_

DATE OF ISSUE Day \_\_\_\_\_ Month \_\_\_\_\_ Year \_\_\_\_\_ Day \_\_\_\_\_ Month \_\_\_\_\_ Year \_\_\_\_\_

DATE OF EXPIRY Day \_\_\_\_\_ Month \_\_\_\_\_ Year \_\_\_\_\_ Day \_\_\_\_\_ Month \_\_\_\_\_ Year \_\_\_\_\_

REQUESTS: SINGLE  DOUBLE  TWIN  ROOM / SHARE PARTNER \_\_\_\_\_

FLIGHT SEAT PREFERENCES WINDOW  MIDDLE  AISLE

VATICAN MUSEUM & SISTINE CHAPEL Timed-entry  Timed-entry + Tour

DIETARY EXCLUSIONS / VEGETARIAN MEALS

**INSURANCE**  
 All participants must have adequate travel insurance cover. If you already have cover, please provide the following information:  
 Insurance Co. \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Insurance emergency telephone no. 0044 \_\_\_\_\_  
 If you require further information on insurance, please tick here

**DEPOSIT** £300 per person x \_\_\_\_\_ persons = £ \_\_\_\_\_  
 I will send a bank transfer to **Metro 23-05-80 / 40270493**  
 I enclose a cheque payable to **Anthony R Coles Travel & Conferences**  
 Please debit my Debit card  
 \_\_\_\_\_  
 Expiry Date  /  CCV

I/We accept the booking conditions : **SIGNATURE** \_\_\_\_\_ **DATE** \_\_\_\_\_

Please return completed form to: **Anthony Coles, 18 Maresfield Gardens, London NW3 5SX**

OFFICE USE  KNUTSFORD 2023